

# SIENA

## *Our Service Philosophy*



At Siena OSHC we aim to provide a safe nurturing environment that allows children to explore, socialise, and develop their interests. We believe in engaging environments and meaningful interactions between educators and children making a smooth transition between school, home and after school care for both children and families.

Educators plan and facilitate different experiences that promote independence, learning through play, individuality, creativity and confidence in each child. Educators acknowledge the importance of self-directed play and each child's contribution to their own program experiences. Children are supported to make sensible choices about behaviour, children develop the skills to regulate their actions independently and understand the benefits of positive behaviour. In response to any behavioural issues a student may be facing we promote the use of restorative behavioural practices, consistent with the school community. Any form of bullying whether it be physical, verbal, or cyber will not be tolerated at afterschool care.

We share the core values of Siena Primary School; BE SAFE, BE RESPECTFUL and BE RESPONSIBLE. The values of the Y Ballarat are honesty, respect, caring and responsibility, these values compliment a genuine connection between the School and the OSHC service.

We actively build and maintain relationships with families and community partners. Educators are willing to have verbal discussions, phone calls while also accepting communication via email, app messaging or via the school. We provide an environment where families feel secure knowing their child is safe, heard and valued. We provide a positive and welcoming environment where families feel comfortable to provide regular input and feedback, to know their voices are also heard, valued, and always respected.

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### THE Y BALLARAT

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